

# Things to know before you go.

## FUNPASS ADVANCE REGISTRATION

### - U.S. BORDER SECURITY ACT

Carnival is required to provide the Department of Homeland Security with specific guest information prior to departure. To comply, you must register in advance for your cruise by going online to [www.carnivalcruise.com](http://www.carnivalcruise.com) and clicking on the FUNPASS icon. You will need your Carnival booking number, ship and sail date to access your record. Once you complete the required fields of pertinent information, you will obtain a FUNPASS that will allow you to "fast track" through a documentation verification process at embarkation. If you do not have Internet access, you can send this information via fax. Contact Carnival Reservations at 305-406-4637 for the Advanced Reservations Form. Failure to provide the information before midnight of the day prior to departure date will result in delays in embarkation.

## IMPORTANT NOTICE

Please be advised that federal law prohibits travel between two contiguous U.S. ports (e.g., you cannot board the ship in Miami and debark in Key West). Any guest who insists on departing in this situation accepts responsibility for any resulting penalties.

## TRAVEL HOTLINE

If you are experiencing a travel delay en route to the ship or returning home after your voyage, call our travel hotline at 1-877-TVL-HTLN (1-877-885-4856) or 1-305-406-4779. Our representatives are on call to assist you with any question or travel emergency, 24 hours a day.

## EMBARKATION

Embarkation begins as follows: Miami, Ft. Lauderdale, Jacksonville, Mobile, Galveston, Tampa, Port Canaveral, New Orleans, Los Angeles and San Diego – 1:30 P.M.; New York – 1:00 P.M.; San Juan – 2:30 P.M.; London (Dover) – Noon; Rome (Civitavecchia), Vancouver and Whittier – 12:30 P.M.; Honolulu – 1:00 P.M.; Ensenada – 6:00 P.M. (For Hawaii cruises from Ensenada, motor-coach transportation from and to Los Angeles and San Diego airports is complimentary.) Airport transfers to and from all ships are available for purchase. Please allow adequate time for transfers between the airport and the pier, Customs inspections and airport security checks.

You must check in at least one hour prior to departure.

Guests traveling in suite accommodations (categories 11 and 12) are entitled to VIP Check-in. For ships departing from Charleston and Norfolk, VIP Check-in is not available.

## DEBARKATION

To allow sufficient time for Customs clearance, we suggest scheduling outbound air flights no earlier than our recommended times. For exact times please visit our web site at [carnival.com/promo/debarkation](http://carnival.com/promo/debarkation) or contact Carnival's Reservations Department for the earliest possible departure times from each port.

## DEPOSIT AND PAYMENT

The following deposit is required in order to secure confirmed accommodations: Cruises-To-Nowhere – \$50 per guest

(nonrefundable), balance payable no later than 60 days prior to departure date; 3 Day Cruises – \$100 per guest, balance payable no later than 60 days prior to departure date; 4 Day Cruises – \$150 per guest, balance payable no later than 60 days prior to departure date; 5 Day Cruises – \$200 per guest, balance payable no later than 60 days prior to departure date; 6 and 7 Day Cruises – \$250 per guest, balance payable no later than 75 days prior to departure date; 8 Day Cruises – \$300 per guest, balance payable no later than 75 days prior to departure date; Alaska Cruises and CruiseTours – \$350 per guest, balance payable no later than 75 days prior to departure date; 10 Day or Longer Cruises – \$400 per guest, balance payable no later than 75 days prior to departure date; 12, 14 & 16 Day Europe cruises – \$500 per guest, balance payable no later than 90 days prior to departure date. Carnival accepts American Express®, VISA®, MasterCard®, Discover® Network and Carnival SeaMiles MasterCard for all cruise payments.

Deposit, payment and cancellation terms may differ for groups; please consult any travel agent or Carnival for the terms that apply to your specific group.

## CANCELLATION AND REFUNDS

If a cancellation occurs, the following charges will be assessed:

	DAYS PRIOR TO DEPARTURE DATE	CANCELLATION CHARGE (PER GUEST)
2, 3, 4 & 5 day Cruises	Up to 61 days	None (except for Cruises-To-Nowhere*)
	60 to 30 days	Deposit††
	29 to 8 days	50% of Total Fare
	7 days or less	100% of Total Fare
6, 7 & 8 day Cruises	Up to 76 days	None
	75 to 30 days	Deposit
	29 to 8 days	50% of Total Fare
	7 days or less	100% of Total Fare
Alaska Cruises, CruiseTours and 10 day or longer Cruises	Up to 76 days	None
	75 to 46 days	Deposit
	45 to 15 days	50% of Total Fare
12, 14 & 16 day Europe Cruises	14 days or less	100% of Total Fare
	Up to 91 days	None
	90 to 56 days	Deposit
	55 to 15 days	50% of Total Fare
	14 days or less	100% of Total Fare

Total Fare is defined as Cruise Fare, Air Fare Supplement, Transfer Services and Pre-/Post-Cruise Vacation Packages.

\* The deposit is non-refundable.

†† For Cruises-To-Nowhere, the cancellation charge is 25% of the total fare.

In the event of occupancy changes (for example, one guest cancels from a stateroom originally booked for four guests), Carnival reserves the right to change the stateroom assignment, subject to availability, for reservations in staterooms that accommodate three or more guests.

Name changes or additions will be allowed at Carnival's discretion and are subject to cancellation charges and rate increases.

Reservations will be held until 30 minutes prior to departure without risk of automatic cancellation. No refunds will be made in the event of "no shows" or interruption or cancellation by the guest after the start of the cruise.

## CHANGE IN ITINERARY

When practical, Carnival will promptly notify guests of a pre-cruise itinerary change through their travel agents, or directly in the case of direct bookings. Carnival will offer such guests an opportunity to cancel their cruise without penalty within 24 hours. No additional compensation for the itinerary change will be offered at a later time. If an itinerary change occurs while a ship is at sea or when notice prior to sailing is not feasible, Carnival will attempt to substitute an alternative port. No compensation will be provided to passengers when an alternative port is offered. If an alternative port is not provided, guests will receive a shipboard credit of \$20 per guest.

*The foregoing is a summary of the itinerary change policy and is qualified in its entirety by the complete policy which is posted on Carnival's web site at [www.carnivalcruise.com](http://www.carnivalcruise.com).*

## CRUISE RATES

Government taxes and fees, taxes on airline transportation, air transportation, shore excursions, medical services, items of a personal nature — such as bar beverages, gift shop purchases, beauty salon/barber shop and massage services, gambling and service/porterage gratuities — are not included in the cruise rate. The amount of the taxes and charges specified herein are subject to change. Carnival reserves the right to pass through to the guests any increases which become effective after the printing of this brochure.

Carnival reserves the right to increase published rates and air fare supplements without prior notice. However, fully paid or deposited guests will be protected, except for fuel surcharges, government taxes, other surcharges and changes to deposit, payment and cancellation terms /conditions which are subject to change without notice.

## SAIL & SIGN

For your convenience, charges for most of your onboard purchases will be posted to your Sail & Sign account. A required application form will be included with your documents. Carnival accepts American Express, VISA, MasterCard, Discover Network, Carnival SeaMiles MasterCard and cash for deposit on your account. (A minimum deposit will be required for cash accounts: 2 to 4 Day Cruises - \$100; 5 to 8 Day Cruises - \$200; 9 Day or Longer Cruises - \$350.)

## SERVICE CHARGES

A \$50 service charge will be assessed within 60 days of departure for any cruise or vacation package changes (per guest, per change), except for stateroom upgrades or the addition of services.

## LIQUOR AND BEVERAGE POLICY

Guests are prohibited from bringing alcoholic beverages on board. However, guests (21 years and older only) may bring one bottle of wine or champagne per guest on board only during embarkation at the beginning of the cruise. A \$10 corkage fee per bottle will be charged should you wish to consume this wine in the dining room or a \$14 corkage fee per bottle in the Supper Club. Guests may bring a small quantity of non-alcoholic beverages. All alcohol, additional quantities of wine/champagne or excessive quantities of non-alcoholic

beverages will be confiscated and discarded without compensation. Guests may purchase a variety of beverages on board the ship. Alcoholic beverages will not be sold or served to anyone under the age of 21. We reserve the right to refuse the sale of alcoholic beverages to anyone. Alcoholic beverages purchased in the ship's gift shops or in ports of call will be retained by Carnival until the end of the voyage.

## SERVICE GRATUITIES

For your convenience, we automatically charge the gratuities for dining and stateroom staff to your onboard Sail & Sign account. The total amount is \$10 per guest, per day (our recommended guideline) as follows: \$ 3.50 per day Stateroom services; \$5.50 per day Dining Room services; \$1 per day Alternative services, distributed to other kitchen and hotel service staff. For Cruises-To-Nowhere, gratuities of \$10 per guest, per day must be prepaid. Our Staff is totally committed to exceed your expectations in every way possible. If you are not satisfied with the service you receive, we encourage you to contact the Purser's Information desk while on board. This will allow us to address your concerns in a timely and appropriate fashion. At your discretion, you may adjust the gratuities at any time. For beverage purchases, fifteen percent of the bill is automatically added to the Sail & Sign charge. Room Service staff may be tipped as service is rendered. Tipping your Maître d' is at your discretion, based upon the service you receive.

## CLOTHING

Casual attire is in order during the day. For one or two nights, a dark suit or formal attire is suggested. We offer tuxedo rental to make this convenient for you. To order your tuxedo in advance, call our Bon Voyage Gifts and Services department at 1-800-522-7648. The dress code for other evenings ranges from sport coat and tie to casual resort wear. Shorts and T-shirts are not permitted in the dining room during dinner but are acceptable in the seaview bistro. For Alaska and Canada/New England cruises, sweaters, lightweight jackets and raincoats are suggested.

## SHORE EXCURSIONS

Optional shore excursions are available for purchase aboard the ship. Please bring your completed order form (available on board) to the Shore Excursions Desk. On select ships, you will be able to order directly through your in-stateroom interactive TV system. You can also pre-purchase your shore excursions by visiting [carnival.com/shoreexcursions](http://carnival.com/shoreexcursions). These excursions are operated by independent contractors and are not affiliated with Carnival.

## UPPER BERTH STATEROOMS

Upper berths have a weight restriction of 250 pounds.

## DINING ROOM RESERVATIONS

Dining preferences (time, companions) may be requested by your travel agent at the time of booking. **No requests are guaranteed.** By popular request, all our Dining Rooms are now Smoke-Free. (Smoking is permitted in designated areas and in your stateroom.) Your table assignment will be confirmed at embarkation. Dining times are (subject to change):

	Main Seating	Late Seating
Breakfast (at sea)†	7:45 A.M.	9:00 A.M.
Lunch	Noon	1:30 P.M.
Dinner*	5:45 or 6:15 P.M.	8:00 or 8:30 P.M.