



Q. I have a sailing for November 1st and I am sailing with a group in December, both are paid in full and I've selected paper cruise documents, will I receive them?

A. No, sailings after August 25th will be electronic documents only.

Q. My sailing is July 21st, do I have the option of receiving my paper documents?

A. Yes, any sailings prior to August 25th will have the same options that are available today.

Q. Can I order my cruise documents prior to August 3rd for a sailing after August 25th?

A. No, only sailings prior to August 25th can be ordered following today's established guidelines for mailing (no paper cruise documents within 21 days of travel).

Q. I was promised by Carnival that I would get paper cruise document for my November sailing, when can I expect them?

A. With our new policy, paper cruise documents will not be processed for sailings after August 25th.

Q. I don't have a computer and/or printer how can I get my electronic cruise documents?

A. We suggest you have a relative or friend print them out for you. Another option is to use your local library or copy store to print your electronic cruise documents. If none of these options work, you can always check in at the pier without cruise documents.

Q. Where can I get the electronic cruise documents?

A. You can go to Carnival.com and choose MyDocuments from the MyCruise drop down or simply go to www.carnival.com/mydocuments

Q. What do I need to access the electronic cruise document?

A. Once at www.carnival.com/mydocuments you will need the booking number, last name of a guest in the cabin, ship name and sail date.

Q. When will I be able to view my electronic cruise documents?

A. Once full payment is received and processed by Carnival, access to the electronic cruise documents will be provided.

Q. I am a Fly Aweigh guest, when will I be able to view my flights?



A. While on deposit, Fly Aweigh guests will be able to view their flights within 75 days of sailing.

Q. How do I get luggage tags?

A. The last page of the electronic cruise documents contains a paper luggage tag. You will need to print one page for each piece of luggage that you wish to check in.

Q. Do I need to print the luggage tags in color?

A. No, you can print them in black and white.

Q. What if I do not print luggage tags?

A. You have the option to carry your luggage onboard with you if it fits our carry on requirements. Otherwise, a luggage tag will be provided at the pier to check in your luggage.

Q. Will I need to print the entire cruise documents?

A. No, at minimum you will need to print the page with the Sail & Sign Account application and the terms and conditions of the Guest Cruise Ticket Contract. Please read, complete, and sign these and have them ready to present at embarkation.

Q. How can I get a copy of the terms and conditions of the cruise ticket contract? Is there a fee?

A. There are several ways to obtain a copy of the cruise ticket contract without any fee:

1. A copy of the cruise ticket contract is available at www.carnival.com on a "24/7" basis.
2. A copy of the cruise ticket contract is available upon request at the pier upon check-in.
3. A copy of the cruise ticket contract can be mailed via U.S. regular postal service. Please contact Carnival Cruise Lines at 1-800-CARNIVAL.