

Carnival®

IMPORTANT CANCELLATION NOTICE - CARNIVAL SPLENDOR 01/16/2011, 01/23/2011, 01/30/2011, 02/06/2011 & 02/13/2011

December 15, 2010

Dear Carnival Guest:

As you may know, the Carnival Splendor experienced a fire in the engine room during the November 7, 2010 voyage causing the cancellation of several cruises. Despite our technical team's best efforts, the repairs will take longer than originally anticipated. As repairs have progressed, additional issues have been discovered, including the availability of needed parts, which are now being manufactured in Europe.

Therefore, we are sorry to say that we must cancel the above listed voyages. We realize how much you were looking forward to sailing with us and sincerely apologize for this disruption to your vacation plans.

We recognize that vacations are important and our team is standing by to help you find another Carnival cruise that works with your schedule.

Here are your options:

- Reschedule immediately on another voyage. For your convenience, you can rebook your cruise on [carnival.com](http://www.carnival.com). Then, please send us the new booking information by accessing the following link so we can finish processing your reservation: http://www.carnival.com/cms/RequestForms/ReimbursementForm_CC.htm
- Receive a full refund, inclusive of Carnival's air supplement, Vacation Protection Plan and government fees and taxes. No further action on your part is necessary. Refunds will be automatically processed within ten business days.

When you rebook, you may select from **one** of the following compensation offers:

1. **Rate protection on any 7-day Carnival Splendor voyage**
2. **Rate protection on any other 7-day Carnival voyage between 1/15/11 – 2/13/11**
3. **25% future cruise discount on any 2-9 day future Carnival cruise**

This offer is combinable with most fares but does not apply to chartered sailings. Additionally, our offer is non-transferable and applies to the cruise fare only. You'll need to sail within 24 months of your original sail date.

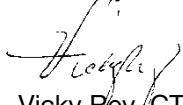
- **If previously booked on a Carnival Splendor sailing scheduled to depart 11/14/10 – 1/09/11, you may select from options 1, 2 or 3 AND receive an On Board Credit of \$200 per cabin when rebooking any future Carnival cruise**
- **All others (not previously affected by another fire related cancellation) who select options 1 or 2 on a 7-day Carnival Splendor voyage departing between 2/20/11 - 5/22/11 OR a 7-day Carnival sailing departing between 1/15/11 – 2/13/11, will receive an On Board Credit of \$50 per cabin**

If you purchased independent air and need to make changes to accommodate a new departure, we will reimburse up to \$200 per person for change fees (via a refundable on board credit) with proper documentation (proof to be submitted to our Guest Admin Department, fax# 305-406-6477).

Our Guest Services Department at 1-800-CARNIVAL is available for assistance should you have any questions.

We apologize for the cancellation of your sailing and look forward to welcoming you on another Carnival cruise.

Sincerely,



Vicky Rey, CTC

Vice President – Guest Services