

## SPECIAL REQUIREMENTS INFORMATION

Carnival Cruise Line is committed to offering a quality cruise experience to all guests. To assist Carnival Cruise Line in providing this experience, please complete the following information. Questions: Please contact our Guest Access Team at [specialneeds@carnival.com](mailto:specialneeds@carnival.com).

<b>Your Name</b>		<b>Booking Number</b>		<b>Today's Date:</b>		<b>Sailing Date</b>	
<b>Home Tel #</b>		<b>Email Address</b>		<b>Ship</b>		<b>Stateroom</b>	

**Medical Equipment and Supplies:** If you need to travel with your own medical equipment, medications, or supplies, it is important that you hand carry to avoid any loss or damage. Please do not pack these items with your checked luggage. If you need assistance with boarding your supplies, please see a Carnival Cruise Line representative once inside the embarkation lobby.

If you are traveling with injectable medication(s) and need a container for disposal, please contact the Housekeeping team onboard. If your medication requires refrigeration, stateroom mini-bars are designed to **maintain** the temperature of beverages. Please do not use the mini-bar to store medications that have specific temperature requirements. Portable refrigerators are available onboard in limited quantities and on a first come, first serve basis. If a portable refrigerator is unavailable our ships Medical Center will arrange storage, please contact them once onboard.

For our guests who require wheelchair assistance only with getting on and off the ship in homeports, this form is not required.

**I will bring a wheelchair:** Yes  No  **Type:** Fold-up  Electric  Scooter  Walker

**I will rent a scooter or wheelchair from:**

**Care Vacations**  **Special Needs at Sea**  **Other vendor:**  \_\_\_\_\_  
(Please provide vendor name)

Wheelchair/Scooter dimensions: Weight: \_\_\_lbs Width: \_\_\_in Length: \_\_\_in. Height \_\_\_in.

I use my Wheelchair, Scooter, or Electrical Wheelchair:

At all times  Occasionally  For distance only

**My Mobility is:**

No Mobility  Limited  I am ambulatory (able to walk)

I have booked stateroom: \_\_\_\_\_ which is a: Standard  **FAC**  **FAC-SSA**  **AAC**

Will you require Wheelchair Transfer Service (hydraulic lift) from the airport to pier? Special Transportation Service is only available for guests who have purchased transfers from Carnival Cruise Line:

Yes  No

Please bring your own wheelchair. Carnival Cruise Line is unable to guarantee the exclusive use or availability of wheelchairs onboard.

**Mobility Scooters:** Passenger scooters must be stored and batteries recharged in your stateroom. Due to safety considerations, wheelchairs and scooters cannot be stored in the corridors. Furthermore, the Guest Services office cannot store personal scooters, nor be used to recharge batteries. Your personal scooter should be able to fit in a standard stateroom with a 21" entry doorway. If your scooter is larger than 21", you must purchase a modified stateroom or rent a smaller scooter. Segway's cannot be operated aboard our ships. They can be used off the ship while in port, but must be carried ashore. Additionally, they must be stored in your stateroom.

I understand that the accessible stateroom I have booked is intended for use by guests with a disability. I attest that I, or another person traveling in the same stateroom, have a need for the accessible features provided in the stateroom I selected. I agree that Carnival Cruise Line reserves the right to reassign guests to alternate accommodations, which may be of a lesser value, or deny boarding, should the need for an accessible stateroom be misrepresented in any way. If you need general information about accessibility before you cruise, please email us at [specialneeds@carnival.com](mailto:specialneeds@carnival.com), or call us at 1-800-438-6744, ext. 70025. For ADA compliance issues, you can email us at [access@carnival.com](mailto:access@carnival.com).

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**For guests bringing Oxygen Tanks:**

**Liquid Oxygen/Helios liters/lbs:** \_\_\_\_\_

**Compressed Tanks number/size of tanks:** \_\_\_\_\_

I have arranged delivery of oxygen with a medical supply company: Yes  No

Vendor Name: \_\_\_\_\_

Vendor Phone: \_\_\_\_\_

The Medical Center is equipped with oxygen for emergency use ONLY. If you will require the use of oxygen during your cruise, you must arrange for an adequate supply to be delivered to the ship on your sailing date. Please contact Guest Services once onboard for proper storage of your oxygen, which is required for safety reasons. All guests are responsible for the pickup and delivery of their oxygen. Please have your medical supply company contact us, otherwise port clearance may not be granted.

**For guests who are deaf or hearing impaired:**

Require a TTY/TDD Kit in my stateroom?

Yes  No

This kit includes visual notifications (smoke alarm, bed shaker, and doorknocker), a portable TTY/TDD phone, and a phone amplifier.

I wish to bring a service dog: Yes  No

**Note: I understand pets are not permitted onboard to sail. By signing below, I certify that my service dog has been individually trained to do work or perform a task for me.**

**All service dogs must have the required immunization and paperwork.**

Please email completed form to [specialneeds@carnival.com](mailto:specialneeds@carnival.com) or by fax: 1.800.532.9225 or mail to: Carnival Cruise Line, Guest Access Support Desk 3655 NW 87th Avenue Miami, FL 33178-2428 Mail Stop MSGA 454s.

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