SPA TIPS

ZSPA hours
We are open from 8am to 8pm every day. Sometimes hours are extended. Please check at the spa reception.

BOOKING
Teens must be accompanied by an adult when they book treatments. Parents or a guardian must complete and sign the spa’s consultation form acknowledging their consent before services are rendered.

SATISFACTION GUARANTEE POLICY
We pride ourselves on our premium treatments that nurture wellness on every level. If our staff do not meet your service expectations during your treatment we will offer an alternative service, or if preferred, we will issue a refund.

NURTURE YOUR EXPERIENCE
A parent or guardian must be present for the entire duration of all ZSPA services. Teens having massages or wraps should wear a bathing suit for their treatment. Be sure to arrive in the spa 15 minutes prior to your scheduled treatment time. Leave personal belongings in your suite.

CANCELLATION POLICY
Please give us 24 hours notice before canceling your appointments or your on board account may be charged with 50% of your treatment cost.

CUSTOMER SERVICE
We aim to delight. Please let us know if there is anything else we can do to make your time in the spa more relaxing.

PRODUCT RETURN POLICY
All guests are entitled to receive a full refund on any unopened products when accompanied by a receipt and returned by the end of the cruise. Unopened products without a receipt can be exchanged for products or services. We regret, we cannot exchange or refund products that have been used or opened.

*Occasionally, for reasons beyond our control, your treatment selection may not be available.
For Teens Only!

Adults keep out! ZSPA is exclusively for Generation Z — those of you that are from the age of twelve to seventeen. All others strictly prohibited. At ZSPA, you can hang and have fun, take a breather, and just be yourself... that's our philosophy! From facials to massages and so much more, leave your worries at the door, step inside, and prepare to be pampered to perfection in your own teen paradise.

**SKINTASTIC FACIALS**
- **Fabulously fruity facial**
  This fruity facial uses a strawberry kiwi mask. Combined with the power of touch, this facial is deep cleansing, moisturizing and nourishing and is a tasty treat for your skin. 50 minutes
- **Acne Attack facial**
  Kiss your pimple-popping days goodbye. If skin blemishes and spots are giving you a problem, we will help you blast them away with our revolutionary oxygen facial. 50 minutes

**KNOT YOUR AVERAGE MASSAGE**
- **Heavenly Massage**
  We know that teens get stressed out too. That’s why we offer this heavenly back massage. Your massage therapist will use aromatherapy oils and Swedish massage techniques to banish all that stress. 50 minutes
- **Mother / Daughter Paradise Massage**
  Learn the art of indulgence with mom with this gorgeously relaxing treatment. Be pampered together as you enjoy a massage side by side. 25 minutes 50 minutes
- **Father / Son Chill Out Massage**
  After shooting some hoops on deck, chill out together by enjoying an invigorating massage. With all that hard work you deserve it. 25 minutes 50 minutes

**BODYLICIOUS**
- **Surfers Scrub**
  Surrender to this invigorating and exotic exfoliating treatment for the body. Our invigorating mixture is loaded with lime and ginger – a wonderful refreshing treat after a day of catching the waves. 25 minutes
- **Fitness Frenzy**
  Enjoy three specialized boot camp classes this cruise and receive a personalized metabolism test to see how much you can indulge without unwanted bulge!

**HAND AND FEET TREATS**
- **Magical Manicure**
  This manicure will leave your hands looking fabulous during your cruise vacation. You can have it with or without polish. 25 minutes
- **Sole Mate**
  You will love this pedicure! Walk on air after you experience this delightful foot treatment and polish. 45 minutes

**LET YOUR HAIR DOWN**
- **Styling Session**
  Whether you prefer a trendy or traditional hairstyle, our salon pros know how important it is to sport your favorite look, so swing by the salon and let us work our magic. Style only 30 minutes
- **Truth or Hair**
  For boys: Cut only 30 minutes For g’s and b’s: Cut & color 120 minutes For girls: Cut only 60 minutes

For Spa Tips & Hours see back cover!